

MESSAGE FROM THE BOARD CHAIR, KIM KLIETHERMES

It is a sincere pleasure to serve as Board of Directors' Chair for Crittenton Centers. From my position, I get to see daily the level of commitment and passion exhibited by the staff and volunteers that carry out our mission. I am able to watch children grow and thrive in a safe, nurturing environment. Parents have the confidence of knowing their children are loved and protected, which is evidenced by the positive survey results received by our staff each week. With the many successes that we share at Crittenton Centers, we recognize none of it would be possible without the generous support we continue to receive from our community friends such as you.

As we are all aware, there is great uncertainty when it comes to State funding due to the current budget impasse. In recent months, these challenges have resulted in a greater demand for our services. During this time, Crittenton Centers, through your generous donations, has been able to continue providing high quality services. Thank you for believing in and supporting our work of preventing child abuse and neglect since 1892.

Here is just a brief snapshot of how some of our services have been used over the past year:

Crisis Nursery - We provided emergency or respite care for 717 children, constituting 5,828 admissions and 32,490 hours. Additionally, we provided 2,323 hours of parental counseling and 214 home visits through our Crisis Nursery program.

Child Development Center - We provided child care and early education services to 123 children and distributed 390 books for children to take home to encourage early reading skills and family bonding. We have been able to increase parent participation by nearly 10% in the parent-child bonding activities.

Family Services - Under our Milestones program, we completed 451 home visits this past year, a jump from 376 the previous year. We also saw a substantial increase in father participation.

The programs offered at Crittenton Centers are unique as we take a "whole picture" approach. Through our programs, we can help a family through a crisis; provide safe childcare and high quality early education; and provide parents with the tools to improve their parenting skills while becoming more self-sufficient. It is our ultimate goal to build strong families, thus breaking the cycle of abuse and neglect.

We are pleased to present our Annual Report. I hope you enjoy reading about the activities and successes of this past year. If you haven't been by the Agency in a while, please come visit. I know you will be impressed and pleased by what you see. I encourage you to invite your friends and colleagues to come for a tour. Please help us spread the word about the amazing work being done at Crittenton Centers! Thank you again for your continued support.

Most sincerely,



Kim Kliethermes, Crittenton Centers'
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WHO WE SERVED IN FY15

July 1, 2014 – June 30, 2015

Crisis Nursery

- 717 children birth through 6 years of age from Peoria, Tazewell and Woodford counties received short term crisis care and family enhancement services.
- 582 parents/caregivers used Crisis Nursery services. The top three reasons for admission include: parental stress, access to public support services and medical related issues.
- 8,157 referrals were made to additional community resources in the Tri-County area.
- \$40,405 worth of basic need supplies provided to children and families such as formula, diapers and wipes.

Child Development Center

- 123 children age six weeks to six years received high-quality early education services including, developmental screenings and assessments, individualized lesson planning and school readiness activities.
- 93% of children, demonstrated age-appropriate math, literacy and social emotional skills.
- 98 families receiving early childhood services in FY15 qualified for Child Care Subsidy through the Department of Human Services.
- 67 parents participated in a center-based family or group activity.
- 99% of parents reported an increase in parenting skills.

Family Services

- 28 children from birth to 3 years old and 22 parents received intensive, comprehensive child development and family support services through the Milestones program. This program helps parents understand that they are their child's first and best teacher. Additionally, the program focuses on activities and skill development that will provide a jump start toward later school success.
- 451 home visits were completed through the Milestones program.

- 28 pregnant and/or parenting at-risk youth, under the guardianship of DCFS, received intensive and specialized supportive services.
- 72 parents participated in a parenting class offered within the Tri-County area. 95% of those parents increased their parenting skills and knowledge of child development.
- 99% of parents participating in parenting class respond to their children in appropriate ways.

Community Volunteers

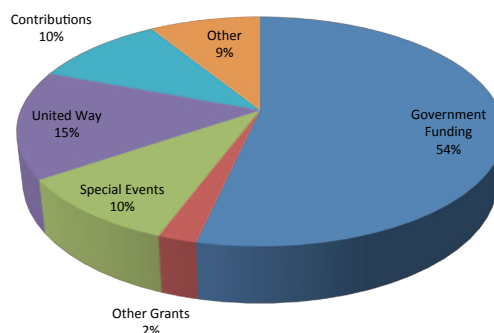
Every year, dedicated volunteers donate thousands of hours to Crittenton Centers and perform a myriad of tasks such as office work, classroom and Crisis Nursery assistance and helping with special events, just to name a few. While their services are considered "priceless", we can attach a monetary value of \$24.08 per hour, which has been established by our federal government as the "National Volunteer Rate". **During FY15, 2,010 volunteers donated 14,647 hours to our agency valued at \$352,699.76!** A BIG thank you to all our volunteers!

Significant Accomplishments

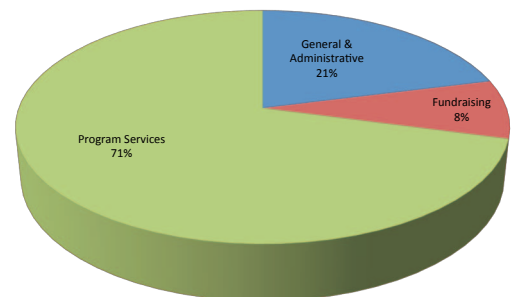
- 32,490 hours of emergency and respite care were provided to children and families in crisis through the Crisis Nursery.
- 2,323 hours of parental crisis counseling were provided in the Crisis Nursery.
- Crisis Nursery provided 940 follow up activities. In addition, 214 home visits were provided by Crisis Nursery Parent Educators.
- 99% of parents reported crisis resolution with assistance of the Crisis Nursery.
- 100% of parents reported Crisis Nursery Services help to keep their children safe.
- 99% of parents utilizing the Child Development Center report the child care is safe and affordable.
- 99% of parents reported an increase in parental skills or knowledge as a result of receiving services in the Child Development Center.
- 390 books were distributed to children in the Child Development Center through partnership with the Heart of Illinois United Way's Success by Six Program.
- 100% of parents enrolled in the Milestones Program demonstrated an increase in parental skills or knowledge.
- 100% of the children participating in the Milestones Program exhibited advancement toward age-appropriate developmental milestones.
- 124 home visits with the father present and participating were completed through the Milestones Program. (an increase from 88 last year)

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Operating Expenses



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Crittenton Centers thanks all of our donors and volunteer for their generous contributions. During our 2015 fiscal year, their gracious support played a vital role in the accomplishment of our mission: protecting and nurturing children and families. We would also like to thank the following entities that provided critical grant funding and foundation gifts:

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